



CHAD HERMANN
SHERIFF/CORONER

Office of the Sheriff

1400 E. Main Street, Quincy, California 95971 • 530-283-6300 •

PRESS RELEASE

Action Required: Update Your Plumas County Emergency Alert Account

April 2nd, 2026

The **Plumas County Sheriff's Office** will be conducting an outreach effort to residents enrolled in the County's Emergency Alert System (**Genasys**) who currently do not have an address associated with their account.

A recent audit identified a significant number of accounts missing address information. This is a serious issue, as addresses are required to deliver accurate, location-based emergency alerts. These types of alerts are the primary type we use during emergencies.

Residents with accounts lacking an address will receive up to two non-emergency notifications over the next 30 days:

- **First notification:** Thursday, April 16, in the late afternoon/early evening
- **Second notification:** Thursday, April 30 (if no update is made)

Notifications may be sent via phone call, text message, and/or email, depending on the contact methods listed in the account.

Accounts that are not updated after multiple contact attempts and sufficient time may be removed from the system. We strongly encourage all residents to log in and verify their information to ensure they continue receiving critical emergency alerts.

Residents can log in and update their account at:

<https://plumasalerts.genasys.com/portal/en>

If you need assistance with your account, you may send an email to:

emergencyalerts@countyofplumas.com

Contact information:

Deputy Chandler Peay

Communications Supervisor/Public Information Officer

Plumas County Sheriff's Office

530-283-6397

chandlerpeay@countyofplumas.com

END